## PD SKILLS PROGRAMME FOR NALP

BARBRIs professional development programme, Legal Life Skills, covers essential knowledge and skills which NALP can integrate into its own training programme. It has been designed to: (i) fill the knowledge gap created by the move to SQE; and (ii) cover specific training needs of junior legal practitioners. The content of this growing programme reflects knowledge gaps identified through our own research into trainee needs and job demands (conducted with private practice lawyers, in-house lawyers and general counsel) and the results of research from a legal insights company we instructed.

In line with the methodology used in SQE, the professional development programme is '**outcomes based**'; in other words, students will be taught to a set of objectives in each case benchmarked against the SRA competency threshold (see Appendix).

Combined this has resulted in the following competency framework:



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**Commented [AG1]:** I've attached our brochure to provide an overview also.

#### **OVERVIEW OF CONTENT**

So far, we have released 10 online modules (each module totalling approx. 5-7 hours of study time depending on a student's level of engagement with the content).

- Advocacy: Settling a Dispute
- Advocacy: Trial Strategy
- Business Development
- Business Writing: Engaging the Reader
- Drafting: Effective Commercial Contracts
- Meetings: What You Say & How You Say It
- Project Management
- Time, Stress & Teamwork
- Negotiating: Approach & Style
- Negotiating: Closing the Deal

Each online module has an associated masterclass of 90 minutes covering associated and complementary topics as follows:

- Keeping Disputes Out of Court
- Handling Expert Witnesses
- Commercial Savviness
- Report Writing
- Drafting Tips for Tomorrow's Lawyer
- Presenting With Confidence
- Embracing Innovation
- Beating Imposter Syndrome
- Strengths Analysis
- Reading the Room

New modules are set for release next year. These will cover additional aspects of drafting and advocacy skills as well as fundamental financial analysis skills, and practice specific areas such as M&A, debt finance and commercial property.

Together these online modules and live masterclasses cover skills which are necessary in both contentious and non-contentious legal work. Outlined below are brief outcomes (showing depth of content coverage) and key skills and competencies covered by the online modules. **NOTE:**  **Commented [AG2]:** I have not listed the content and outcomes for the masterclasses as they are allied to those within the online modules.

All modules will touch upon each of the 7 identified skills identified in our Junior Lawyer's Competency model but we have highlighted the ones of particular focus in each module.

# ADVOCACY: SETTLING A DISPUTE

| Outcome   | General<br>overview | Key concepts<br>and general<br>principles | More detailed<br>knowledge and<br>understanding | Skills and competencies  |
|---|---------------------|---|---|--|
| Identify and understand the<br>role of different professionals<br>within the process (costs<br>lawyers, advocates, court<br>personnel, arbitrator)  | *                   |   |   | Dynamic Thinking<br>Being able to find new ways of using existing knowledge<br>and resources to progress a client's case or transaction.<br>It requires a knowledge of available resources, good<br>verbal reasoning skills and legal research methods to<br>create confident relationships with clients and<br>supervisors. |
| Assess client options – form of<br>proceedings, settling pre-<br>litigation, mid-litigation or<br>progressing to full hearing<br>(arbitration or court;<br>application of protocol; Part<br>36 etc) | *                   | *   | *   | Solution Finding<br>Being able to sit and independently work through a<br>problem. It requires the ability to seek and present<br>clarification of issues or processes and generate tailored<br>solutions.   |
| Navigate general principles<br>underpinning arbitration<br>proceedings, the arbitration<br>agreement and the link<br>between court and arbitration<br>proceedings                                   | *                   | *   |   | Successful Communication<br>Being able to adopt an effective form and style of<br>communication with colleagues, clients, and other<br>stakeholders. It requires adapting one's approach to suit<br>the environment and situation, including negotiations,<br>meetings, writing, drafting, and advocacy.                     |

## ADVOCACY: TRIAL STRATEGY

| Outcome   | General<br>overview | Key concepts<br>and general<br>principles | More detailed<br>knowledge and<br>understanding | Skills and competencies  |
|---|---------------------|---|---|--|
| Ability to handle evidence<br>written and oral (including<br>how to present evidence in<br>chief, cross examine and re-<br>examine)   | *                   | *   | ≈   | Dynamic Thinking<br>Being able to find new ways of using existing knowledge<br>and resources to progress a client's case or transaction.<br>It requires a knowledge of available resources, good<br>verbal reasoning skills and legal research methods to<br>create confident relationships with clients and<br>supervisors. |
| Know how to prepare for and<br>present at trial (including<br>opening and closing speeches)<br>and preparation of the trial<br>bundle | *                   | ★   | ★   | Solution Finding<br>Being able to sit and independently work through a<br>problem. It requires the ability to seek and present<br>clarification of issues or processes and generate tailored<br>solutions.   |
| Know how to conduct post<br>hearing matters – including<br>issues arising from execution<br>of judgements and costs                   | *                   | *   |   | Successful Communication<br>Being able to adopt an effective form and style of<br>communication with colleagues, clients, and other<br>stakeholders. It requires adapting one's approach to suit<br>the environment and situation, including negotiations,<br>meetings, writing, drafting, and advocacy.                     |

# **BUSINESS DEVELOPMENT**

| Outcome   | General<br>overview | Key concepts<br>and general<br>principles | More detailed<br>knowledge and<br>understanding | Skills and competencies  |
|---|---------------------|---|---|--|
| Understand law as a<br>business (including the<br>importance of time<br>recording and WIP)                                      | *                   | *   | *   | Business Awareness<br>Being able to contextualise their knowledge of law within<br>a profit-making organisation and add value to clients<br>operating in diverse business environments.  |
| Be able to use and<br>implement networking<br>skills: internal and external<br>in terms of career and<br>business development   | *                   | *   |   | Successful Communication<br>Being able to adopt an effective form and style of<br>communication with colleagues, clients, and other<br>stakeholders. It requires adapting one's approach to suit<br>the environment and situation, including negotiations,<br>meetings, writing, drafting, and advocacy. |
| Understand different<br>clients, their importance to<br>the business, how to build<br>and also maintain client<br>relationships | *                   | *   |   | People Management<br>Being able to work within a team, building and<br>maintaining good working relationships and establishing<br>trust and influence. It requires empathy, rapport,<br>collaboration, and good communication skills.  |

## **BUSINESS WRITING: ENGAGING THE READER**

| Outcome  | General<br>overview | Key concepts<br>and general<br>principles | More detailed<br>knowledge and<br>understanding | Skills and competencies  |
|--|---------------------|---|---|--|
| Know how to plan,<br>structure and be able to<br>effectively proof written<br>communications | *                   | *   | *   | Successful Communication<br>Being able to adopt an effective form and style of<br>communication with colleagues, clients, and other<br>stakeholders. It requires adapting one's approach to suit<br>the environment and situation, including negotiations,<br>meetings, writing, drafting, and advocacy. |
| Recognise the importance<br>of language and tone and<br>be able to use it effectively        | *                   | *   |   | Business Awareness<br>Being able to contextualise their knowledge of law within<br>a profit-making organisation and add value to clients<br>operating in diverse business environments.  |
| Identify common writing<br>pitfalls and know how to<br>avoid them                            | *                   | *   |   | Solution Finding<br>Being able to sit and independently work through a<br>problem. It requires the ability to seek and present<br>clarification of issues or processes and generate tailored<br>solutions.   |

# DRAFTING: EFFECTIVE COMMERCIAL CONTRACTS

| Outcome  | General<br>overview | Key concepts<br>and general<br>principles | More detailed<br>knowledge and<br>understanding | Skills and competencies  |
|--|---------------------|---|---|--|
| Know, understand and be<br>able to use the key<br>principles of good legal<br>drafting             | ×                   | ×   | *   | Business Awareness<br>Being able to contextualise their knowledge of law within<br>a profit-making organisation and add value to clients<br>operating in diverse business environments.  |
| Identify the law and<br>meaning of standard<br>boilerplate provisions –<br>what's there and why    | ≍                   | *   | *   | Successful Communication<br>Being able to adopt an effective form and style of<br>communication with colleagues, clients, and other<br>stakeholders. It requires adapting one's approach to suit<br>the environment and situation, including negotiations,<br>meetings, writing, drafting, and advocacy.                     |
| Be able to balance client's<br>commercial interests with<br>boilerplate contract law<br>provisions | *                   | *   |   | Dynamic Thinking<br>Being able to find new ways of using existing knowledge<br>and resources to progress a client's case or transaction.<br>It requires a knowledge of available resources, good<br>verbal reasoning skills and legal research methods to<br>create confident relationships with clients and<br>supervisors. |

# MEETNGS: WHAT YOU SAY & HOW YOU SAY IT

| Outcome  | General<br>overview | Key concepts<br>and general<br>principles | More detailed<br>knowledge and<br>understanding |  |
|--|---------------------|---|---|--|
| Know how to participate<br>effectively in and also<br>organise and structure<br>meetings (in-person and<br>online) | *                   | *   | *   | Successful Communication<br>Being able to adopt an effective form and style of<br>communication with colleagues, clients, and other<br>stakeholders. It requires adapting one's approach to suit<br>the environment and situation, including negotiations,<br>meetings, writing, drafting, and advocacy. |
| Understand and utilise<br>body language in the<br>building and maintenance<br>of professional<br>relationships     | *                   | *   |   | Business Awareness<br>Being able to contextualise their knowledge of law within<br>a profit-making organisation and add value to clients<br>operating in diverse business environments.  |
| Know how to 'present'<br>yourself professionally and<br>manage professional<br>reputation                          | *                   | *   | *   | People Management<br>Being able to work within a team, building and<br>maintaining good working relationships and establishing<br>trust and influence. It requires empathy, rapport,<br>collaboration, and good communication skills.  |

#### PROJECT MANAGEMENT

| Outcome   | General<br>overview | Key concepts<br>and general<br>principles | More detailed<br>knowledge and<br>understanding | Skills and competencies   |
|---|---------------------|---|---|---|
| Take intelligent<br>instructions to ensure a<br>better quality work output                    | *                   | *   | *   | Project Management<br>Being able to work independently and as part of a team<br>in a high-pressure environment. It requires use of good<br>organisational skills, attention to detail and includes<br>familiarity with basic office applications and the ability to<br>adapt to the use of more sophisticated legal tech. |
| Manage own case load<br>(and know what's entailed)<br>and work with others on<br>theirs       | *                   | *   | *   | People Management<br>Being able to work within a team, building and<br>maintaining good working relationships and establishing<br>trust and influence. It requires empathy, rapport,<br>collaboration, and good communication skills.   |
| Understand the role of<br>legal tech, know how to<br>work with it and potentially<br>innovate | *                   |   |   | Solution Finding<br>Being able to sit and independently work through a<br>problem. It requires the ability to seek and present<br>clarification of issues or processes and generate tailored<br>solutions.  |

# TIME, STRESS & TEAMWORK

| Outcome  | General<br>overview | Key concepts<br>and general<br>principles | More detailed<br>knowledge and<br>understanding |   |
|--|---------------------|---|---|---|
| Learn to better manage<br>personal resources and the<br>impact of time and stress<br>factors upon them               | *                   | *   | *   | Project Management<br>Being able to work independently and as part of a team<br>in a high-pressure environment. It requires use of good<br>organisational skills, attention to detail and includes<br>familiarity with basic office applications and the ability to<br>adapt to the use of more sophisticated legal tech. |
| Understand the link<br>between good<br>management of personal<br>resource and professional<br>conduct and reputation | *                   | *   |   | People Management<br>Being able to work within a team, building and<br>maintaining good working relationships and establishing<br>trust and influence. It requires empathy, rapport,<br>collaboration, and good communication skills.   |
| Understand your default<br>role in team working<br>together with its strengths<br>and weaknesses                     | *                   | *   |   | Personal Management<br>Being able to effectively manage oneself and the<br>demands of others. It requires emotion regulation, time,<br>and stress management and a regard for personal<br>wellbeing.  |

#### **NEGOTIATING: APPROACH & STYLE**

| Outcome  | General<br>overview | Key concepts<br>and general<br>principles | More detailed<br>knowledge and<br>understanding | Skills and competencies  |
|--|---------------------|---|---|--|
| Develop understanding of<br>negotiation theory,<br>negotiating styles<br>together with the phases,<br>and different types of,<br>negotiation | *                   | *   |   | Personal Management<br>Being able to effectively manage oneself and the demands<br>of others. It requires emotion regulation, time, and stress<br>management and a regard for personal wellbeing.  |
| Be able to plan and<br>prepare for a negotiation –<br>including setting short-<br>medium- long term<br>objectives                            | *                   | *   | *   | Successful Communication<br>Being able to adopt an effective form and style of<br>communication with colleagues, clients, and other<br>stakeholders. It requires adapting one's approach to suit<br>the environment and situation, including negotiations,<br>meetings, writing, drafting, and advocacy. |
| Communicate through<br>signalling, projecting, and<br>reading body language  | *                   | *   | *   |  |

## **NEGOTIATING: CLOSING THE DEAL**

| Outcome   | General<br>overview | Key concepts<br>and general<br>principles | More detailed<br>knowledge and<br>understanding | Skills and competencies  |
|---|---------------------|---|---|--|
| Deal with issues using<br>associated skills of trading,<br>questioning, clarifying and<br>being assertive                       | *                   | *   | *   | Personal Management<br>Being able to effectively manage oneself and the demands<br>of others. It requires emotion regulation, time, and stress<br>management and a regard for personal wellbeing.  |
| Deal with deadlock<br>using proven techniques<br>and recognise and detect<br>tricks and tactics and know<br>how to counter them | *                   | *   | ★   | Successful Communication<br>Being able to adopt an effective form and style of<br>communication with colleagues, clients, and other<br>stakeholders. It requires adapting one's approach to suit<br>the environment and situation, including negotiations,<br>meetings, writing, drafting, and advocacy. |
| Know how to close a deal using proven techniques  | *                   | *   | *   |  |

| Functioning<br>legal<br>knowledge   | Standard of<br>work   | Autonomy  | Complexity   | Perception<br>of context  | Innovation<br>and<br>originality   |
|---|---|---|--|---|--|
| Identifies the<br>legal<br>principles<br>relevant to<br>the area of<br>practice and<br>applies them<br>appropriately<br>and<br>effectively to<br>individual<br>cases. | Acceptable<br>standard<br>achieved<br>routinely for<br>straightforward<br>tasks. Complex<br>tasks may lack<br>refinement. | Achieves<br>most tasks<br>and able to<br>progress<br>legal<br>matters<br>using own<br>judgment,<br>recognising<br>when<br>support is<br>needed. | Able to deal<br>with<br>straightforward<br>transactions,<br>including<br>occasional,<br>unfamiliar<br>tasks which<br>present a<br>range of<br>problems and<br>choices. | Understands<br>the<br>significance<br>of individual<br>actions in<br>the context<br>of the<br>objectives of<br>the<br>transaction/<br>strategy for<br>the case. | Uses<br>experience<br>to check<br>information<br>provided<br>and to form<br>judgments<br>about<br>possible<br>courses of<br>action and<br>ways<br>forward. |

# APPENDIX: SRA STANDARD OF COMPETENCE FOR A NEWLY QUALIFIED LAWYER